

Real Time FedEx Shipping

Placed	Delivered			
	FedEx 2 Days	FedEx OS	FedEx OP	Courier
Monday	Wednesday	Tuesday	Tuesday	Monday
Monday	Thursday	Wednesday	Wednesday	Tuesday
Tuesday	Thursday	Wednesday	Wednesday	Tuesday
Tuesday	Friday	Thursday	Thursday	Wednesday
Wednesday	Friday	Thursday	Thursday	Wednesday
Wednesday	Wednesday	Friday	Friday	Thursday
Thursday	Wednesday	Friday	Friday	Thursday
Thursday	Wednesday	Saturday	Saturday	Friday
Friday	Wednesday	Saturday	Saturday	Friday
Friday	Wednesday	Tuesday	Tuesday	Monday



After 12:00
CST



Before 12:00
CST

- **OVERNIGHT PRIORITY**

*Will be delivered by 10:30 a.m. Next Day

- **OVERNIGHT STANDARD**

*Will be delivered by 5:00 p.m. (business) and by 7:00 p.m. (residential) Next Day

- **2ND DAY FED EX**

*Will be delivered by 5:00 p.m. (business) and by 7:00 p.m. (residential) on the designated delivery date

All Steaks are cut to order to insure freshness for our customers. They are individually vacuumed sealed and flashed frozen the night prior to shipping. The following morning they are packed in a Styrofoam cooler with plenty of dry ice. We do not ship over the weekend. Your order will be delivered within 1- 7 days depending on the day and time the order was placed. Holidays may also affect the date of delivery.

SHIPPING: (within the Continental United States)

All Orders received by 12:00 p.m. CST will be processed the following business day and shipped via 2nd day FedEx unless otherwise specified. Orders placed after Wednesday at 12:00 p.m. CST will be processed the following Monday. FedEx Overnight delivery is available for an additional charge, plus a fee of \$15.00 for Saturday delivery. For additional information, please contact the PFG Steak Gift Box Sales Representative.

HOLIDAY DELIVERY:

To ensure adequate time for delivery before Thanksgiving, please place your order by November 13, 2008 and by December 17, 2008 for Christmas delivery. All packages are shipped in an insulated cooler with plenty of dry ice.

GUARANTEED STATEMENT:

To ensure that your package arrives in excellent condition, each individual steak will be vacuum-sealed for freshness. Please alert the recipient that a perishable package is being shipped to them. FedEx does not hold your order. Therefore, all products are delivered to the shipping address regardless if someone is there or not. We ask that you verify the completed address prior to placing the order. No signature will be required at the time of delivery. Please call 1-800-ask-USPS to verify the current zip code. PFG Steak is not responsible for incorrect or bad address. Please also let us know if FedEx requires any special instruction for deliveries to recipients in Lofts or Apartment Buildings. Please note that we cannot deliver to PO boxes, A.P.O or F.P O. If the recipient is on vacation, we ask that you verify the recipient's expected return date prior to shipment. The purchaser assumes the liability for unclaimed packages. PFG Steak is not responsible for spoilage if recipient is not notified of the delivery or if delivered to a bad address.

RETURNS:

No returns – these shipments are very perishable. Reimbursement made ONLY for product damaged during shipment. Contact PFG Steak within 24 hours of receiving damaged product.

SATISFACTION GUARANTEED:

If you are not completely satisfied with your order, please contact our office within 24 hours.

SPECIAL OCCASIONS/EVENTS:

If your order is for a special event (i.e. *business meeting, birthday, company party, incentives, promotional, etc*), please inform us of the date needed on your Gift Box Order Form. We will make every effort to fill your order by that date or suggest alternative products or shipping methods.